



Griffin Health Services Corporation 2006 Annual Report

*Celebrating 15 Years of Planetree*







## A Vision for Griffin's Future

As Griffin Hospital approaches the celebration of its first 100 years of service to the community (1909-2009), we are busy planning for the construction of an Ambulatory Care Pavilion and Community Cancer Center, our most ambitious expansion and renovation project since the North Wing construction was completed in 1994.



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# Griffin at a Glance

	2006	2005
Licensed Beds	160	160
Bassinets	20	20
Discharges (including newborns)	7,525	7,226
Patient Days	33,830	31,474
Outpatient Visits	159,487	164,640
Average Length of Stay	4.49 days	4.36 days
Newborns	724	678
Emergency Department Visits	36,164	36,788
Laboratory Procedures	680,279	682,406
Psychiatric Visits	13,683	14,485
Radiology Procedures Total	69,125	69,961
Sleep Lab Visits	975	929
Wound Healing Cases	5,395	4,639
GI Endoscopy	3,861	3,423

Staff Statistics	2006	2005
Employees	1312	1288
Active Medical Staff	142	144
Courtesy Medical Staff	129	128
Visiting/Consulting Staff	20	22
Nurses	289	280
Residents in Training	29	33
Volunteers	388	365
Volunteer Hours	54,977	65,500

# Message from the President and CEO



*Patrick A. Charmel*



We came to the realization more than twenty years ago that engaging health care consumers in a dialog to gain an understanding of what they expect from their health care providers and what they desire in a health care experience would give us the opportunity to develop facilities, programs and services that meet or exceed consumer expectation and by doing so position Griffin as the hospital of choice in our region. We experimented with

this new patient centered approach to program development and facility design when creating our Childbirth Center just over two decades ago. The success of the Childbirth Center, which set a new standard for hospital maternity units, emboldened us to adopt a patient centered approach throughout the hospital. Knowing that we were navigating in uncharted waters, we looked for like minded organizations around the country that were embracing patients as partners in their health care and shifting their focus from provider centered to patient centered. We hoped to learn from the experience of these progressive organizations in order to increase the likelihood of our success and to avoid the pitfalls often associated with pioneering efforts.

Our search led us to Planetree, an organization started by a consumer after a dehumanizing, but not atypical, experience in an urban teaching hospital. Planetree's founder, Angelica Theriot set out to empower consumers to take a more active role in decisions affecting their care by providing them with information previously available only to health care providers. She believed that informed and empowered consumers would demand greater responsiveness from hospitals and their care givers and that providers would eventually respond with greater sensitivity to the patient perspective.

Planetree began as a free standing consumer health library and quickly established credibility with consumers and

providers alike. With credibility came influence and Planetree used its influence to partner with hospitals to establish model patient care units. The model units were a learning laboratory that facilitated the development of a set of design principles and programmatic elements that would come to define a Planetree healing healthcare environment and Planetree patient centered care.

After viewing the model units and exchanging ideas with Planetree's founders, we realized that Griffin Hospital and Planetree shared a commitment to delivering personalized, humanistic care in a healing environment and that collaboration would be mutually beneficial. Planetree's philosophy and principles would provide Griffin with the framework and inspiration it needed to transform itself from a traditional provider focused organization to one that is truly patient centered. Planetree would benefit from the opportunity to demonstrate its ability to influence an organization's culture when that organization embraces the Planetree philosophy and implements the components of the Planetree model of care throughout. Griffin was also attractive to Planetree because of our willingness to push the limits of family involvement, access to information, barrier free design and healing architecture even in the critical care unit which at the time other hospitals were reluctant to do.

The collaboration was a success. By listening to patients and our care givers and allowing their input and



# Message from the President and CEO

Planetree's principles to influence our facility design and program development, we created a care environment and model of care delivery that provide for an exceptional patient experience and, in doing so, defined patient centered care for the hospital industry. Griffin became Planetree's flagship facility and served as a much needed demonstration site for Planetree to display the benefits of adopting the patient's perspective. Griffin's example compelled other hospitals to embrace the Planetree philosophy and join the fledgling Planetree Alliance.

Planetree's founders came to realize that a stronger foundation and organizational infrastructure were needed to support the continued growth of the Planetree Alliance and that Planetree's mission would be better served by being part of a larger organization with greater capability. Griffin Health Services Corporation was chosen to shepherd Planetree, and Planetree was welcomed into the Griffin corporate family. As hoped, the Planetree merger with Griffin Health Services Corporation proved to be mutually beneficial. Planetree has developed into a strong and influential organization and membership in the Planetree Alliance has grown dramatically due in large part to strong corporate governance, effective executive leadership and the creativity and dedication of an extremely talented staff. Griffin Hospital has also derived tremendous benefit from having Planetree as its sister organization. The Planetree consulting and support staff

has proven to be an invaluable resource to the hospital in its continuing effort to improve the patient experience by identifying and facilitating the implementation of patient centered care best practices, by assisting with staff training and development and by conducting focus groups with former hospital patients to determine their perception of the care and service they received and to identify opportunities for improved hospital performance.

In past annual reports, I described the hospital's efforts to improve patient safety and clinical quality including our enthusiastic participation in the Institute for Healthcare Improvement's 100,000 Lives campaign, investment in information technology to aide clinical decision making, the development of practice guidelines based on sound medical evidence to standardize the care that patients receive, and the early adoption and consistent application of care processes that have been shown to reduce mortality associated with life threatening diseases. While those efforts have greatly benefited our patients and produced care outcomes ranked in the top 5% of all U.S. hospitals, they were undertaken somewhat separate and apart from our work with Planetree to personalize and humanize the care we provide. Our efforts to provide care of the highest clinical quality and to provide patient centered care have been complementary but not fully integrated.

In 2001, the Institute of Medicine published a report titled

"Crossing the Quality Chasm" that defined health care quality as having six interrelated aims: that it be safe, effective, timely, efficient, equitable, and patient centered. Five years later that report has begun to change the way that hospitals and health care providers think about quality and their efforts to improve it. No longer dismissed as superficial or irrelevant, a patient centered approach is being embraced as a fundamental element of high quality care.

As a result, a growing number of hospitals are seeking Planetree's help in defining and developing the patient centered dimension of the care they provide, not in isolation but as part of a comprehensive quality improvement effort. Similarly, Griffin Hospital has adopted the IOM's broader view of quality, and we have consolidated our effort to improve quality across all its dimensions by establishing the new Division of Patient Safety and Care Improvement that combines the hospital's quality management, regulatory compliance, risk and safety management, infection control, patient relations, physician performance improvement, care coordination, and medical records functions, many of which were previously independent. We have supported the work of this important new Division with additional staff and a major investment in information technology. At the same time, we introduced a new medical staff and administrative committee structure by establishing a number of multidisciplinary councils to guide our effort to improve the

quality of our care across all of its dimensions. The work of the councils is coordinated by the new Clinical Performance Improvement Committee which is accountable to the Quality Committee of the Hospital's Board of Trustees.

The many individuals throughout our organization that are engaged in this important work have learned new skills, are using our newly acquired tools and are taking advantage of newly created systems and structures to identify and seize opportunities for performance improvement and are doing so enthusiastically.

It is hoped that our patients perceive the quality of the care we provide that results from our strong commitment to the Planetree philosophy and continuous quality improvement. During 2007 the vast majority of hospitals in the United States will begin surveying their patients using a standard perception of care survey developed by the federal government and adopted by the Medicare program. Survey results will be made available for public scrutiny and the public is likely to draw conclusions from the published results that will influence their choice of a hospital. Pilot survey results indicate that Griffin outperforms Connecticut's other hospitals which should serve us well when results of the official survey now underway are released in December. We are not taking this outcome for granted and have strengthened our effort to ensure an exceptional patient experience.

That effort extends to planned services as well including those that will be offered through our new Community Cancer Center that will be housed in a 49,000 square foot ambulatory care building that will be constructed on our recently established west campus. The Cancer Center will provide radiation therapy using leading edge technology to address a long standing deficit in Griffin's service offering. Lack of a local radiation therapy program has been a tremendous burden to community cancer patients and their family who are forced to make daily trips to a neighboring community to pursue a course of treatment that usually lasts six to eight weeks.

The planned Cancer Center will offer community residents more than convenience. Physicians that specialize in the various aspects of cancer diagnosis and treatment will be co-located in the Center facilitating communication between physicians to ensure care coordination. The Center will be a healing environment that nurtures patients and their care givers and the programs and services offered will attend to the emotional and spiritual needs of cancer patients not only their physical needs. The Cancer Center and ultimately the patients that it serves will benefit from our fifteen year collaboration with Planetree and our experience designing and implementing patient centered programs and services. I join Griffin Health Services Corporation Chairman, John Zaprzalka, in thanking the many community residents and area business

leaders that have expressed their support for our Cancer Center, the community cancer patients that shared the details of their treatment experience and recommendations for improvement with us, Derby Mayor Tony Staffieri and his staff, and the members of the City's Boards and Commissions that granted the required municipal approvals.

Ground breaking will take place in early spring 2007 after State regulatory approval is granted. Following 16 months of construction the center will open in the Fall of 2008. The ambulatory care building that houses the Cancer Center will also be the home of a number of services that will be relocated from the main hospital building. Those moves will allow for the much needed expansion and renovation of our Emergency Department and the creation of a new state of the art clinical laboratory. These planned service additions and facility enhancements along with anticipated operational improvements resulting from our quality initiative will strengthen our organization and better position us for a second century of service to our community.

I continue to be inspired by the dedication to our mission and commitment to delivering on our promise of an exceptional patient experience exhibited by our employees, medical staff and volunteers. Their enthusiasm for making a positive difference in the lives of others and the energy that it generates fuel our forward progress and ensure our continued success.

# Message from Griffin Health Services Corporation Chair



*John J. Zaprzalka*

This year Griffin will celebrate the 15th anniversary of its relationship with Planetree.

As a partner with Planetree, Griffin embarked on a bold journey to become a patient-centered organization that put the patient first. Griffin Health Services President, Patrick Charmel, chronicles that journey in his message. The journey required a cultural transformation across the organization that included the board, staff, physicians and volunteers.

The partnership with Planetree and the implementation of the Planetree patient-centered care model at Griffin has exceeded our expectations. Griffin is increasingly the hospital of choice for residents of our community. Community residents rate the quality of care at Griffin among the highest in the region and one-third of people surveyed in a community survey were able to identify Griffin as the hospital that offers the Planetree care model.

On the national scene, Griffin is recognized as an innovative industry leader. Groups from close to 600 hospitals have visited Griffin to tour its award-winning facility and learn about the Planetree care model.

Griffin is featured in the just published business book, "The Disney Way" along with Four Seasons Hotels, Ernst & Young and The Cheesecake Factory. Author Bill Capodagli said: "Like Disney who created a magical experience by listening to his customers, Griffin has created an exceptional patient experience by listening to patients and their families and putting the patient first. Griffin and Disney are fanatical about customer service. No wonder Griffin achieves industry leading patient satisfaction ratings."

In celebrating our fifteenth anniversary, this year's Annual Report highlights "Planetree at Griffin Hospital"

with patient testimonials and information about the programmatic components of the Planetree model. The non-profit Planetree organization became a subsidiary of Griffin Health Services Corporation in 1998 and its national headquarters is located here. I urge you to read the message from Planetree President, Susan Frampton, in the Annual Report.

The past year was an exciting and busy one for the hospital as plans proceeded for the new Ambulatory Care Pavilion and Community Cancer Center which will position Griffin for its second century of care to residents of our community.

*The partnership with Planetree and the implementation of the Planetree patient-centered care model at Griffin has exceeded our expectations.*



*Architect's renderings of the Center's "Healing Garden" (left) and welcoming main lobby (above)*

We are appreciative of community support for the project including the many letters written by patients and residents to the Commissioner of the Office of Health Care Access. We also appreciate the support of Derby Mayor Staffieri and other City of Derby officials.

Our "Breaking New Ground" capital campaign for the project is underway. The goal is to raise \$5.5 million of the \$33 million project cost, the most ambitious fund raising effort in Griffin's history. Again we are encouraged by the enthusiasm and early pledges with over \$1.5 million committed to date. The public

portion of the campaign will be launched soon, and I ask for your support.

Also on a philanthropic note, last year Griffin Hospital received the largest gift in its history. General Richard A. Yudkin, a Valley native who passed away two years ago at age 85, bequeathed a gift of just under \$1 million to Griffin Hospital. General Yudkin grew up in the Valley before beginning his military career rising to the rank of major general in the Air Force. We are all grateful to him for remembering his roots.

Once again I congratulate the entire Griffin team on being named by Fortune magazine as one of the "100 Best Companies to Work For." This is Griffin's eighth consecutive year on the list, a feat achieved by no other hospital. Griffin is not only the hospital of choice, but also the employer of choice in the community we serve.

As a non-profit community organization, our Board of Directors are community representatives and volunteers who are dedicated to ensuring the availability of quality health care services locally that meet community needs. Each brings to the board unique expertise and knowledge of the community that contributes greatly to the success of the organization. I extend my thanks to them for their commitment to effective governance and for their generous support of our organization.

*Sincerely,  
John J. Zaprzalka*



# Message from the Vice President of Medical Affairs



*Kenneth V. Schwartz, M.D.*

Griffin Hospital's medical staff has been an integral part of our Planetree model of care over the past 15 years, supporting the introduction of open medical charts, the conversion from traditional to unlimited visiting hours, and the implementation of patient care conferences, among other initiatives.

With patient and family education and empowerment being so important to the success of the Planetree philosophy at Griffin, the commitment and participa-

tion of the medical staff continues to play a vital role. In 2006, that commitment took another bold step forward. Fourteen members of the Medical Staff joined me and the President of the Medical Staff, Dr. Paul Nussbaum, in presenting the inaugural Griffin Hospital Mini Med School program last fall. Each physician gave talks on their areas of expertise during the nine-week session, sharing useful information that participants could use to become more informed patients and advocates for their families' care. The feedback was so positive from the nearly 100 community members who participated in the program that a Spring Mini Med School session is planned for March 2007.

As Griffin's reputation grows as a world-class facility providing high quality care we find that patients are not alone in seeking an exceptional experience; their doctors want it too. The same elements that make Griffin such a different and pleasant place to receive care make it a different and pleasant place to deliver care as well. The attractive and well equipped clinical environment, the patient and family-friendly atmosphere, and the arts and entertainment, therapy dog, and baking programs are all part of making Griffin the hospital of choice for patients and physicians alike. Planetree and the Griffin experience provide an impor-

tant recruiting tool for physicians. During the past year we added 9 members to the active staff and 17 members to the courtesy staff. These physicians often seek out Griffin for its philosophy, pleasant atmosphere, and great working relationships with nursing and other employees who all practice the Planetree philosophy.

*Sincerely,  
Kenneth V. Schwartz, M.D.*

*"Griffin Hospital's medical  
staff has been an integral part  
of our Planetree model of care  
over the past 15 years"*

# Message from the Planetree President



*Susan Frampton, Ph.D.*

In 2006, the Planetree community continued to grow, and the model of care delivery was adapted to fit a variety of settings and diverse cultures. Today, the Planetree membership network is comprised of 120 hospitals, long-term care facilities, outpatient clinics and health resource libraries throughout the United States, Canada and The Netherlands. Over the years it has been both an opportunity and a challenge to foster the diversity of this expansive network while also ensuring a consistent understanding and implementation of patient-centered

care. Toward this end, this past year Planetree introduced the pilot phase of the Planetree Patient-Centered Hospital Designation, the only formal designation program nationwide to distinguish hospitals doing among the most advanced work in patient-centered and holistic care.

Griffin was one of five hospitals selected to participate in this pilot stage of the program. As part of a designation assessment conducted this summer, a team of Planetree evaluators toured the facility, reviewed outcome measures, and conducted a series of focus groups with patients, employees and hospital leadership. They found that patients at Griffin feel listened to, respected, and well-cared for, and that staff feels informed, empowered, and appropriately recognized. Many advanced patient-centered practices were found to be thriving, and the hospital continues to serve as one of the finest examples of a Planetree hospital in the country. Formal announcement of Griffin's designation status will take place at the conclusion of the pilot phase in Spring 2007.

As a hospital whose reputation has long been tied to its commitment to providing an exceptional patient experience, Griffin's official designation as a Planetree Patient-Centered Hospital will be a meaningful endorsement of the hospital's fifteen year journey of transforming the healthcare experience for its patients, their loved ones, and its staff.

This commitment to rigorous evaluation of the Planetree model was strengthened in 2006 with the creation of two new staff positions. Sheryl Horowitz, Ph.D. and Carrie Brady joined the Planetree team in 2006 as Director of Research and Evaluation, and Quality and Designation Policy Strategist, respectively. Investment in these new positions primes Planetree to begin the critical work of demonstrating the measurable clinical, quality and operational benefits of patient-centered care.

This exciting year was capped off with a very special honor. In October, Planetree was presented with the prestigious Picker Award for Excellence in the Advancement of Patient-Centered Care. This award is certainly a meaningful validation of the significant work being done by Planetree affiliates throughout North America and The Netherlands. It is this work that continues to inspire and inform our efforts, and it is this work - taking place at the bedside, in treatment areas, waiting rooms, and health resource centers, etc. - that truly constitutes Planetree's most important accomplishments of the past year.

*Sincerely,  
Susan B. Frampton, Ph.D.*



PLANETREE



# Planetree Components

Human Interactions

•

Architecture & Interior Design  
Conducive to Health & Healing

•

The Importance of the Nutritional  
& Nurturing Aspects of Food

•

Empowering Patients through  
Information and Education

•

The Importance of  
Family, Friends and Social Support

•

Spirituality: The Importance  
of Inner Resources

•

The Importance  
of Human Touch

•

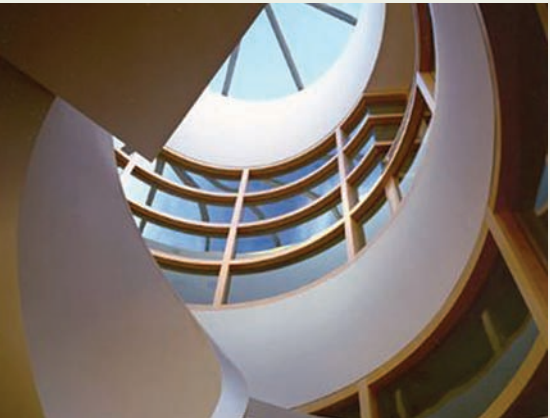
Healing Arts: Nutrition for the Soul

•

Complementary Therapies

•

Healthy Communities







# Planetree Model

## *Celebrating 15 Years of the Planetree Model of Care at Griffin Hospital*

Planetree's mission is to serve as a catalyst in the development and implementation of new models of healthcare that focus on healing and nurturing body, mind, and spirit. These models integrate human caring with the best of scientific medicine and complementary healing traditions.

Over the past 15 years, Griffin Hospital has embraced and worked to integrate the ten components of the Planetree model (see page at left) into everything we do. We have also put in place several specific Planetree “elements” to support the components. This combination of components and elements - and the patient-centered culture that results - helps us create an “exceptional patient experience” at Griffin every day.

These elements include our open medical charts policy, unlimited visiting hours, health resource libraries, and patient care conferences, to name a few. Since Planetree's beginnings at Griffin Hospital in 1992, we have also introduced several complementary therapies, such as therapeutic touch, meditation, massage, and therapy dog visitation.

Combining these elements with our world-class facility provides an ideal setting for care. In addition to full kitchens that are stocked with comfort foods and accessible to family members (and where volunteers bake fresh cookies, breads, and muffins each day to create the aromas of home), each patient floor features two lounges. One is a quiet lounge that features a saltwater aquarium, and the other provides a space where patients and their families can enjoy the talents of the various musicians who staff the daily Arts and Entertainment Program.

The following eight pages of this report profile four very distinct, yet similar patient experiences at Griffin in 2006 (the same four patients will be also be profiled in a series of new television commercials in 2007). One patient had inpatient surgery and rehabilitation... one had an outpatient diagnostic procedure... one gave birth... and one had same-day surgery, but a common theme emerged from all of the stories: the Planetree difference.

It is a difference that is embodied in the principle that at Griffin, “everyone is a caregiver,” regardless of their role at the hospital. It is a difference that speaks to the profound sense of community, family, and caring that has become so deeply ingrained at Griffin over our 15-year Planetree journey. And it is a difference that continues to evolve each day, as Griffin continues “Changing the Face of Healthcare.”





## Stephen LoPresti

Age: 59

Home: Ansonia

Employment: Associate, The Danbury Mint

Wife: Ciel

Children: Two grown daughters

*"What really impressed me was the personalized care they gave each patient."*



## In the 1960s,

Stephen LoPresti was a star athlete at Ansonia High School; records he set there for the pole vault and the 100-yard dash still stand. One day at school, he injured his right knee badly in a football game. The doctor told him that his knee would be all right for a while - "but," he warned, "come back in about 40 years."

## Flash forward to early 2006:

Steve, now in his late 50s, found that the doctor's prediction had come true. His knee was in almost constant pain, and with all its cartilage worn away, it clicked as he walked, and sometimes locked up. "I was right down to bone-on-bone," he says. "I knew I'd have to do something."

After attending an informational seminar on knee pain given at Griffin Hospital by Shelton orthopedist Dr. Joel Malin, Steve decided to have knee surgery. "The doctor explained in detail why knee pain happens, and what can be done about it," Steve says. "But what really impressed me was the personalized care they give each patient at Griffin, starting with a detailed guidebook that explains the whole procedure, everything from pre-op to physical therapy."

## In April,

Dr. Malin performed a total knee replacement at Griffin's Joint Replacement Center, which, like all programs at the hospital, follows the Planetree philosophy of patient-centered care in a healing environment. "The day after the operation, the physical therapist had me walking," Steve says. He was home three days later.

Under a unique Griffin rehabilitation program called "Getting You Back on Track," Steve followed a regimen of therapeutic exercises designed to give his repaired knee flexibility and strength. He exercised both at home, using the Joint Replacement Center's guidebook, and at Griffin's state-of-the-art facility, either alone or with others who had undergone similar surgery.

"The staff explained how to do everything," Steve says, "from putting on your socks to getting in and out of the tub. They answered every question I had." Within eight weeks, he was walking more comfortably than he had in years. On the day he completed the Joint Replacement Center program, he asked staff members to sign his guidebook. "It felt like graduation to me," he explains, "and we were friends, so it was like having them write in my yearbook."

## By the fall,

he was golfing every weekend. And when 2006 turned into 2007, Steve and his wife Ciel welcomed in the New Year by going dancing - something they hadn't been able to do in a long time.

## "What I think is amazing,"

he says, "is not just that my knee has been fully repaired, but the way I was treated at Griffin. I'm just an ordinary guy, but they treated me like a king."



*Stephen LoPresti with two of his caregivers, case manager Joan Blake, left, and Morgan Savignano, R.N., right*





## Richard Marazzi

Age: 63

Home: Ansonia

Employment: Retired social studies teacher and basketball coach, Emmett O'Brien Technical High School, Ansonia, now host of "Yankee Talk" on radio station WELI, New Haven

Wife: Loisann

Children: Two grown sons

*"It's a nice, cheerful environment at Griffin.  
Everyone makes you feel comfortable. It's first class."*



## Richard Marazzi had his first screening colonoscopy at Griffin Hospital five years ago.

Using a thin, flexible viewing instrument, the physician, Ansonia gastroenterologist Dr. Harold M. Schwartz looked for polyps, tumors, inflammation, or other problems in the interior lining of the large intestine. That first time, “three polyps were found,” Rich says. “Two were benign, and one could have gone either way. The doctor removed them during the procedure, and said to come back in three years.”

## Following the procedure,

Dr. Schwartz explained to Rich that removal of such polyps, even if they're benign, is an important way of preventing colorectal cancer. When Rich went back for his second examination two years ago, nothing abnormal was found, much to his relief. “Getting a colonoscopy is just something you do when you reach a certain age,” he says.

A colonoscopy, Rich notes, is performed under sedation; it's not uncomfortable, nor is it something to be embarrassed about. “To tell you the truth, the worst part is prepping for it the night before, getting the bowel cleaned out,” Rich says. As part of the Planetree philosophy of educating and empowering patients to be partners in their

care, the doctors and staff at Griffin ensured that Rich had all of the information and support he needed for his colonoscopy, making the procedure as pleasant as possible. “It's a nice, cheerful environment at Griffin,” he says. “The nurses, the receptionists, everyone makes you feel comfortable. It's first class.”

## Since his second colonoscopy at Griffin, Rich has found himself becoming a public advocate for the procedure.

A retired high school teacher and coach who hosts a weekly baseball talk show, “Yankee Talk,” on New Haven radio station WELI, Rich lost his friend and fellow WELI broadcaster, Carl Grande, to colon cancer in 2005. Carl, who had never had a screening colonoscopy, was diagnosed with the disease after exhibiting symptoms and died during the summer. As a tribute to his friend, Carl's family “wanted me to make sure that we got the word out to try to encourage people to get colonoscopies,” Rich says. “When it hits home like that, you become more sensitive to the whole thing.”

Rich's wife, Loisann, went for her first colonoscopy in 2006. “She went because of the loss of Carl,” he explains. “That triggered her to have it done.” In the past year, both Marazzis have enthusiastically urged others to get examined, and are

profiled in a new television commercial Griffin Hospital has produced on the subject.

## Dr. Schwartz, chief of gastroenterology at Griffin, has since appeared on Rich's radio program.

“Even though it's a baseball show, we hope to devote one show a year in memory of Carl Grande,” Rich says. “We talk about the importance of colon cancer screening, and urge people to have this simple procedure. In the past five years, Rich has gone from patient to partner with the hospital's



*Rich and Loisann Marazzi with Griffin Digestive Disorders Center staff Cathy Soda, RN, Carol Grabinski, RN, and Sidney Bogardus, Jr. MD, FACP.*

Digestive Disorders Center staff and its three board certified gastroenterologists – Dr. Schwartz, Dr. Sidney Bogardus, Jr., and Dr. Jeffrey Dreznick – in educating and empowering community members to have potentially life saving colonoscopies. His message is simple: “Colon cancer is preventable. No one should have to die of colon cancer. If you are over age 50 and have never had a screening colonoscopy, contact your physician today!”





## Samantha Mudry

Age: 24

Home: Seymour

Employment: Registered nurse, Griffin Hospital Childbirth Center

Husband: George

Children: One daughter

*"Everyone smiles here. It's such a friendly atmosphere.  
Of course, everyone is professional too, but in a nice way."*





## Samantha Mudry first worked at Griffin Hospital as a volunteer

when she was in the 8th grade, and enjoyed the experience so much that she chose a career in healthcare. A few years later, she went to nursing school, became a Registered Nurse, and found a job. She then married, and in early 2006 discovered that she was pregnant.

## Samantha and her husband George chose to have their baby at Griffin.

"It's so warm and inviting," she explains. "You walk in, and you don't think of a hospital; it's like a home. The atmosphere is friendly, the lighting is soft, not harsh - everything makes you think of home and health."

It was while she was taking Lamaze childbirth education classes at Griffin that Samantha realized that she not only wanted to have the baby at Griffin Hospital - she wanted to work there too. "I think it was the smiles that did it," she says. "Everyone smiles here. It's such a friendly atmosphere. Of course, everyone is professional too, but in a very nice way."

## On August 23, her daughter Hannah was born. Two weeks later, she applied for a job.

By early November, Samantha was working in the Griffin Hospital Childbirth Center.

"All the necessary medical services are there, but on the outside it doesn't seem like a traditional, typical maternity unit," she says. "The rooms don't seem like they're part of an institution. And the food is just fabulous."

As part of the Planetree philosophy stressing the importance of family, friends, and social support, double beds and cots are provided in the Childbirth Center so new fathers can stay with mothers and children. Grandparents and siblings may visit any time. To celebrate the birth, a special dinner is prepared at Griffin Hospital for the parents, complete with flowers.

"I was impressed to find that there are even soft-touch and therapeutic-touch programs for mothers who need them," Samantha says. "Not every hospital offers something like that. When we have patients with back problems, we can utilize these services, and massage as well. I've seen patients who were unable to get up and out of bed, and they were given soft-touch therapy, and were able to move."

## Giving birth at Griffin was a special experience,

and according to Samantha, working there is just as rewarding.

"We were very busy one night this winter," she says, "and I stayed late to help. At 8:30, instead of going home and complaining that I had worked for 13 hours, I walked in the door and said to my husband, 'I love my job.' That's where I need to be: someplace where I can come home and say that."



*Samantha Mudry, RN with daughter Hannah and Scott Vander Vennet, MD.*



## Gerard St. Laurent, Jr.

Age: 56

Home: Bethlehem

Employment: Owner of a wholesale masonry and stone business

Wife: Cindi

Children: Five children, two living at home

*"I can't speak highly enough of the  
experience at Griffin."*





The hernia operation Gerard St. Laurent had in the mid-1980s in Houston, Texas, was an ordeal.

"It required a three-day hospital stay," he recalls, "and it was nearly two months before I could lift anything, or do anything strenuous." At the time, Gerard was the owner of a wholesale fruit and vegetable company, but not being able to pick up and move crates for almost two months wasn't the worst part. "It was the ordinary things," he says, "like not being able to lift your garage door."

Originally from Shelton, Gerard and his family moved back to Connecticut a few years ago, only to find that he had developed another hernia, which is a weakening or tear in the abdominal wall muscle.

His memories of the previous operation, however, kept him from seeking immediate care. "I let it go far too long," he says. "I was experiencing quite a bit of pain every day. But I finally visited my primary care doctor in Shelton, and he confirmed what I suspected: I needed another operation. He suggested Dr. Guy Nicastrì as the surgeon."

When Gerard visited Dr. Nicastrì's Derby office, he got a pleasant surprise:

This time, the doctor told him, the operation would be much less invasive, would require no stay in the hospital, and would mean days, not weeks, of recovery. He would perform laparoscopic hernia repair, an advanced and relatively new surgical technique at Griffin Hospital's Center for Hernia Repair. The procedure, which is performed by only a few surgeons in the area, involves three very small incisions and the use of a special mini-camera called a laparoscope to guide the surgical repair process.

Without the large incision required by traditional hernia repair, the operation can be done on an outpatient basis, with much less pain and a shorter recovery period for patients. It was the outcome Gerard was looking for. "Dr. Nicastrì told me that if I could commit myself to not exerting myself at all for a week afterward, then I could do whatever I want," he says. "I have to say that I was a bit skeptical."

On the day of the operation, he and his wife, Cindi, arrived at Griffin at 6:30 a.m. "The last thing that I

heard was the anesthesiologist saying that the time was 7:45," he says, "and the next thing I knew, it was 10:30 and I was in the recovery room. By 11:15, we were at Dunkin' Donuts drinking coffee."

The experience was so different from his previous hernia repair that Gerard finds it hard to believe that the two procedures had the same result. "I can't speak highly enough of the experience at Griffin," he says. "The people treated me like a member of an extended family. I felt I was in good hands all the way. They followed up the next day, of course, to make sure I was OK and there were no complications."



*Gerard St. Laurent, Jr. with his surgeon, Guy Nicastrì, MD, FACS.*

It wasn't only the difference in the procedures that impressed Gerard, he says; equally important was the personal touch. "The medical centers in Houston are so large, huge, impersonal," he says. "They couldn't provide the sense of community that exists at Griffin Hospital. They really have it right."



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Frederick Browne, M.D.\*

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Woodworth, M.D.  
Joel S. Zaretsky, M.D.

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Susan Levine, M.D.\*  
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David L. Katz, M.D.\*\*

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James P. Gavin, M.D.\*  
William A. Hunt, M.D.\*  
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Perry A. Shear, M.D.\*

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Amy Y. Tso, M.D.\*  
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Lee W. McNeish, D.M.D.\*

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Kieve Berkswits, M.D.\*\*

Sanatkunar  
Nallianathan, M.D.\*\*

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Deborah Pan, M.D.  
John F. Reilly, M.D.  
Javier Davila, M.D.\*

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David G. Sharnoff, D.P.M.  
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David L. Katz, M.D.\*\*

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Lucille Soldano, M.D.  
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Betsy Bronson, M.D.\*  
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David Dalzell, M.D.\*  
Arlin Hatfield, M.D.\*  
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Brian Twedt, M.D.\*  
Francis Cardinale, M.D.\*\*  
Joseph Cardinale, M.D.,\*\*  
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Susan Dunbar, M.D.\*\*  
Arthur K. Knowlton, M.D.\*\*

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Michael Cassetta, D.O.\*\*

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Marcella Bradway, M.D.  
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Thomas Alosco, M.D.\*  
Steven A. Hirshorn, M.D.\*  
Scott C. Thornton, M.D.\*  
Abdulmasil Zanf, M.D.\*

#### THORACIC/VASCULAR SURGERY

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Ben Marsan, M.D.  
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\* Denotes Courtesy Staff

\*\* Denotes Visiting  
Consulting Staff

# Highlights

## 2006 Highlights

*A year of Recognition,  
Accomplishments, and Progress*

### Awards & Recognition



Griffin was selected by Training Magazine for its "Top 125" list, the most elite ranking among Fortune 500 companies for Training and Learning Development.

"Putting Patients First", co-authored by Patrick Charmel, Planetree President Susan Frampton and Planetree Alliance Director Laura Gilpin, is now in its third printing with the number of copies sold approaching 10,000. Named as the Healthcare Book of the Year in 2004 by the American College of Healthcare Executives, book sales have continued to increase as hospital executives look to implement patient-centered care models at their facilities.

Griffin received a "Best Acute Care Hospital Award" from Total Benchmark Solution, LLC, one of the leading providers of benchmarking and consulting services for healthcare organizations. The award recognizes Griffin's performance (ranking 19th nationally) in the care provided to heart attack, heart failure and pneumonia patients during the June 2004 - June 2005 time period.



Griffin was named to FORTUNE magazine's "100 Best Companies to Work for in America" list for the eighth consecutive year in 2007, ranking #21 overall. The list is compiled for FORTUNE by the

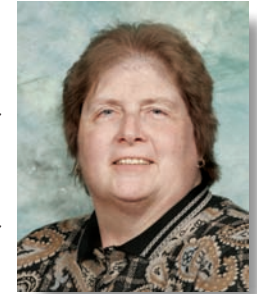
Great Place To Work Institute, with two-thirds of the selection process based on employee responses to a "Trust Index" survey, which goes to at least 400 randomly selected employees and gauges factors such as attitudes toward management and job satisfaction.

Griffin Hospital was named "Innovator of the Year" by Business New Haven magazine. "Through a series of bold and innovative moves," the magazine noted, "Griffin reinvented itself and has become a model for hospitals and other organizations in the U.S. and around the world."

The Griffin Hospital Sleep Wellness Center received a five-year program accreditation as a Sleep Disorder Center from the American Academy of Sleep Medicine.

Griffin's center is one of only 13 in Connecticut to achieve this highest level of accreditation.

Joanne Halstead, R.N., of the Griffin Hospital Occupational Medicine Center was honored at the hospital's annual employee recognition dinner as "2006 Employee of the Year." Halstead was recognized for her commitment to the hospital's philosophy of patient-centered care.



*Joanne Halstead, R.N.*

The hospital's Purchasing Department, led by director Brian Danaher, was recognized as "Department of the Year." In addition to the awards presentation, entertainment at the event was provided by a group of physicians who participated in a live production of "Physician Idol." The competition resulted in a three-way-tie between Drs. Marya Chaisson, Marcella Bradway, and Domenic Casablanca.



*Purchasing Department - "Department of the Year"*



# Highlights



*Gene DeLaurentis*

Gene DeLaurentis, Director of Environmental Services, was awarded a "Spirit of Caring Award" in October at the Planetree annual meeting in San Diego. DeLaurentis was recognized for his contributions to Griffin's patient-centered care model and his personal dedication to service excellence in helping to maintain the hospital's world-

renowned environment of care.

Griffin Hospital President Patrick Charmel was the 2006 recipient of the John D. Thompson Distinguished Visiting Fellow Award at Yale University. The fellowship honors Professor Thompson and his distinguished contributions as an educator and researcher in health administration, including his pioneering work in developing the Medicare payment system. Charmel, a graduate of Yale's School of Public Health, will share his career experiences with current students and discuss emerging challenges in health administration.

Griffin Hospital Vice President William C. Powanda was awarded the Valley Chamber of Commerce Platinum Award in November for his many contributions to the

Valley community over his 33 years at Griffin Health Services. A former Connecticut state senator, Powanda was honored for a body of work that included establishing the Valley Council of Health & Human Services Organization, serving as a catalyst for developing Healthy Valley 2000, and co-authoring grants totaling over \$210,000 as part of that effort. He was also instrumental in establishing such services as The Rapid Diagnostics Breast Center, the Valley Parish Nurse Program, and the Valley Parish Nurse Mobile Resource Center Van.



*Marya Chaisson, M.D.*

the United States, The HealthCare Chaplaincy presents the Wholeness of Life Awards annually to representatives from its partner institutions who exemplify caring for the whole person: spirit, mind, and body.

Keesha M. Mayes, Community Program Coordinator at the Valley Women's Health Coordination Center at



*Keesha M. Mayes*

Griffin Hospital, was selected by the Connecticut Health Foundation to participate as a 2007 Health Leadership Fellow. Mayes was one of 20 individuals selected from across the state.

Deborah Jones, RN was named Outstanding Nurse of the Year and Marcella Bradway, MD was named Physician of the Year at the 2006 National Nurses' Day Celebration. Each year, the Griffin Hospital nursing staff honors one of its own and recognizes a staff physician for excellence in providing patient-centered care.



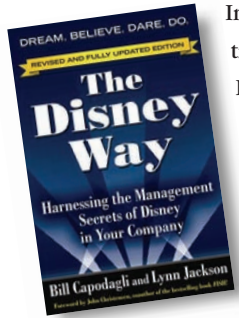
*Deborah Jones, RN*



*Marcella Bradway, MD*

# Highlights

## 2006 Highlights



*An award-winning business book on management strategy.*

In addition to being featured in an article titled “Five Star Hospitals” by Strategy + Business magazine, Griffin Hospital's patient-centered approach to care has been featured in a new edition of “The Disney Way,” an award-winning business book on management strategy. The book's author, Bill Capodagli, notes: “Like Disney, who created a magical experience by listening to his customers, Griffin has created an exceptional patient experience by listening to patients and their families and putting the patient first. Griffin and Disney are fanatical about customer service. No wonder Griffin achieves industry leading patient satisfaction ratings.”

### Organizational Developments

For four weeks last February, employees, physicians, and others using the hospital Dining Room had opportunity to sample the menus of “The Flavor Point Diet,” a new book authored by Dr. David Katz, Director of the Yale Griffin Prevention Research Center. Dr. Katz, who is also an ABC News medical correspondent and Oprah's “O” magazine nutrition columnist, received national attention for his book's unique approach of combining foods by flavor to

“trick” the brain into being satisfied with less food and fewer calories.

Griffin Hospital's Radiology Department implemented PACS (Picture Archiving and Communications System) capability, which enables images from multiple modalities to be captured and stored digitally, allowing physicians secure access to view the images on computer screens, even from remote locations, such as their office or from home. In addition to improving patient care, the \$1.4 system will pay for itself within five years due to a reduction in x-ray film and storage costs.

Governor M. Jodi Rell toured Griffin Hospital in August, greeting employees, patients, and even a few greyhounds from the hospital's Therapy Dog Visitation Program during her visit. Governor Rell noted that the hospital has taken many successful steps toward making patient stays more welcoming and called Griffin a model employer.



*Governor M. Jodi Rell toured Griffin Hospital*

The Griffin Hospital Occupational Medicine Center introduced Travel Medicine Services for individuals that travel out of the country. Services include expert consultation on and administration of appropriate vaccinations for overseas travel to any destination, business or pleasure. The Center also began providing on-site occupational health services at the Trumbull location of Unilever, one of the world's leading suppliers of fast moving consumer goods.

Griffin participated in the Institute for Healthcare Improvement's “100,000 Lives Campaign” - a voluntary national initiative with a goal of saving 100,000 patient lives in hospitals through improvements in the safety and effectiveness of care.



To support its participation in the campaign and further its commitment to creating a culture of safety, Griffin Hospital created a new operating division, the Patient Safety and Care Improvement Division. The new Division merged the functions of the Quality and Risk Management Departments, Infection Control, Case Management, and Medical Records under the leadership of Kathleen Martin, RN, who was promoted to Vice President of Patient Safety and Care Improvement.



# Highlights

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Griffin Hospital was recognized in 2006 by one of the nation's leading healthcare benchmarking organizations as a top performing hospital for overall clinical excellence and patient safety. Patients admitted to a top performing hospital have, on average, a 27 percent lower chance of mortality and a 14 percent lower risk of complications. For more information: [www.healthgrades.com](http://www.healthgrades.com)

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Also joining the hospital's senior management team was Paul Toburen, who was promoted to Vice President, Engineering and Facilities Planning. In his new role, Toburen will be responsible for Griffin's world-class Planetree environment of care, as well as for overseeing the construction of the 49,000 square foot Ambulatory Care Pavilion and Community Cancer Center.

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Responding to the rapidly evolving demographics of its service area, Griffin added a part-time medical interpreter, Margarita Valverde, to its staff. Valverde, who completed a medical interpretation certification course offered by Area Health Education Center, will be available to provide face-to-face medical interpretation services in Spanish to patients with limited English proficiency, augmenting the telephone interpretation services provided by the hospital in 30 languages.

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Griffin Hospital's School Based Health Center (SBHC), located at Ansonia High School, celebrated 10 years of

partnership with the school. The center provides comprehensive physical and mental health services to the school's students. The SBHC is staffed by an APRN, an LCSW, and medical assistant providing a multidisciplinary approach to adolescent health care.

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The Valley Parish Nurse Program teamed up with the Connecticut Freemasons and the Katharine Matthies Foundation to begin offering the Connecticut Childhood Identification Program free to all schools in the hospital's service area over a two-year period. The program is one of the most comprehensive child recovery and identification programs in the nation, providing more than 15,000 Connecticut families with child identification packages to date.

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Griffin Hospital and the Housatonic Council of the Boy Scouts of America established a Medical Explorer Post at the hospital for youths 14-19 years of age who are interested in pursuing healthcare careers. The program provides an opportunity to interact with healthcare professionals and see them in action, helping participants inform both their academic and career choices.

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Griffin Hospital's Laboratory was accredited by the College of American Pathologists (CAP) in 2006, and the hospital's MRI service received a three-year term of accreditation from the American College of Radiology (ACR). The two awards of accreditation followed stringent

review processes designed by CAP and ACR to ensure the highest standard of care for patients.

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Nearly 100 community members participated in the inaugural Griffin Hospital Mini Med School program. The program's organizers, Dr. Kenneth Schwartz, Griffin's Vice President of Medical Affairs, and the Dr. Paul Nussbaum, President of the Medical Staff, were joined by 14 other hospital physicians in presenting talks on their areas of expertise during the nine-week Fall session. A Spring 2007 session is planned for March.



*Griffin Mini Med School*

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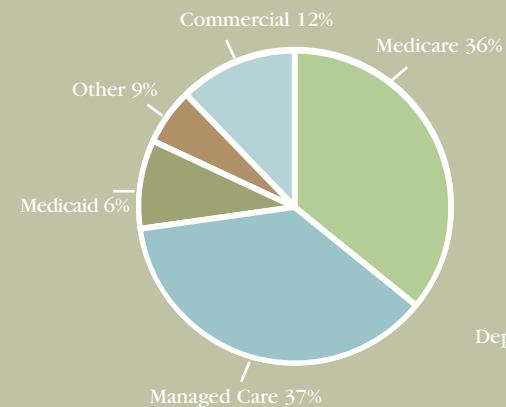
Owned jointly by Griffin Health Services Corporation and Milford Health and Medical, Inc., Healthcare Alliance Insurance Company, Ltd. (HAIC) is a captive insurance company that provides malpractice and general liability insurance coverage to Griffin Hospital and Milford Hospital, as well as professional liability insurance to physicians on both hospitals' medical staffs. In 2005, HAIC received a \$750,000 captive expansion grant from the State, which helped both hospitals provide clinical and risk management education to their Medical staffs, and make investments in technology to improve patient safety and care delivery. In 2006, the company expanded again with the addition of Waterbury Hospital, and HAIC now helps all three hospitals improve physician performance, reduce claims experience, and stabilize malpractice rates.

# Financial Highlights

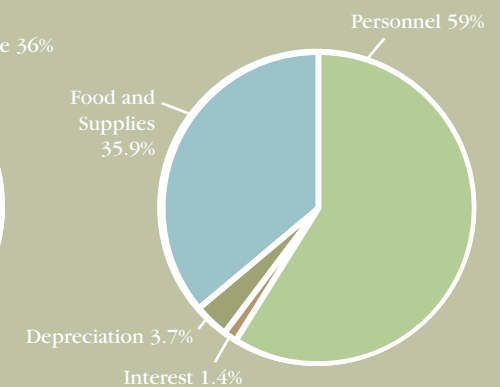
	YEAR ENDING SEPTEMBER 30	
Griffin	2006	2005
Billed For Services To Our Inpatients	\$ 150,778,952	\$131,556,996
Billed For Services To Our Outpatients	128,273,639	119,863,712
Received From Sources Such As Grants, Fund Raising, Cafeteria, Etc.	2,866,760	1,507,359
Earned on Investments	1,546,531	636,987
Loss On Refinancing of Series A CHEFA Bonds	0	(\$974,153)
<b>TOTAL</b>	<b>\$ 283,465,882</b>	<b>\$252,590,901</b>
<b>We Billed And Did Not Receive</b>		
From Medicare For Services Provided Because Payments Are Limited To A Fixed Amount	(\$ 79,958,981)	(\$ 62,999,539)
From Medicaid For Services Provided Because Payments Are Limited To A Fixed Amount	(19,348,988)	(17,415,106)
From Patients Receiving Services Under Contractual Arrangements	(74,521,340)	(71,755,985)
From Patients Who Were Unwilling Or Unable To Pay	(8,410,165)	(8,509,888)
<b>TOTAL We Billed and Did Not Receive</b>	<b>(\$182,239,474)</b>	<b>(\$160,680,518)</b>
<b>Therefore, We Received Revenue From Patient Care, Other Services, And Investments Of</b>	<b>\$ 101,226,408</b>	<b>\$ 91,910,383</b>

	YEAR ENDING SEPTEMBER 30	
Our Expenses Included Amounts	2006	2005
For Employee Compensation	\$ 46,120,202	\$42,668,078
For Employee Benefits	12,912,761	12,287,181
For Supplies And Services	35,970,157	31,343,910
For Depreciation Cost of Buildings And Equipment	3,709,602	3,620,223
For Interest On Borrowed Money	1,378,370	1,651,730
<b>Total Expenses For Patient Care And Other Services Were</b>	<b>\$100,091,092</b>	<b>\$ 91,571,122</b>
<b>Therefore Resulting In A Net Gain (Loss) Of</b>	<b>\$1,135,316</b>	<b>\$339,261</b>

Where The Money Came From



Where The Money Went





# Community Benefit



Rendering of Griffin Hospital's new, state-of-the-art Mobile Health Resource Van

Griffin Hospital's new, state-of-the-art Mobile Health Resource Van, which will "hit the road" in early 2007, was made possible through the generosity of

- WACHOVIA
- CONNECTICUT HEALTH & EDUCATIONAL FACILITIES AUTHORITY
- KATHARINE MATTHIES FOUNDATION
- THE COMMUNITY FOUNDATION FOR GREATER NEW HAVEN
- THE FERRIDAY FUND CHARITABLE TRUST

Beyond the vast array of inpatient and ambulatory care services it provides to the community, Griffin Hospital reaches out in many other ways, creating partnerships to form an extensive system of regional community health support. In addition to its Mobile Health Resource Van, which makes more than 30 visits each month to locations throughout the hospital's service area, Griffin offers

dozens of support groups, training sessions, educational opportunities, screenings, wellness programs, and other community-based resources and activities that promote better health for people of all ages. A snapshot of some of Griffin's community benefit activities follows:

## Griffin Hospital/Valley Parish Nurse Program

Total Resident Contacts	38,441
Education Programs Offered	277
Attendees at Educational Programs	8,129
Exercise/Wellness Programs Offered	403
Attendees at Exercise/Wellness Programs	5,106
Number of People Referred for Care	12,944
Health Screening Recipients	11,013
Flu Vaccine Recipients	250
Bike Helmets Provided and Fitted	694
Infant/Booster Car Seats Provided and Installed	194
People Trained in CPR	1086
AEDs Placed at Community Sites	28
Sites Visited by Mobile Health Resource Center	484
CHIP ( <i>Childhood Identification Program</i> ) Participants	970

## Griffin Hospital Programs and Services

Educational Program Attendees	454
Childbirth Preparation Program Attendees	770
Support Group Attendees	2,256
Mature Advantage Members	12,035
Health Resource Center Users	15,243
Project Access Care Recipients	174
Charger School-Based Health Center Enrollees	506
Healthy Beginnings Return Visits	646
Nursing Students Using Griffin as a Training Site	234

## Griffin Hospital Financial

Number of Free Care Recipients*	340
Total Amount of Free Care Provided	\$ 1,523,538
Revenue to City of Derby from State for Griffin Hospital Under PILOT ( <i>Payment in Lieu of Taxes</i> ) Program-Fiscal 2007	\$935,027

*\*Includes free and discounted care*

# Message from Director & Philanthropy Counsel, Griffin Health Services



*David E. Garamella, CFRE*

From Griffin's beginning in 1909, philanthropic support has provided the Hospital with the means to ensure that our community would be provided with the highest quality health care available. The Griffin Hospital Development Fund continued this tradition in 2006, setting into motion the quiet phase of an exciting and ambitious capital campaign. Aptly named "Breaking New Ground," this campaign is being launched to enlist support for the creation of an Ambulatory Care Pavilion and Community Cancer Center on the hospital's campus. The facility will enable the most significant expansion of clinical services at the hospital in decades, and the "Breaking New Ground" campaign will serve as a driving force for success. In order



**Jennifer Wilhelm**  
*Senior Development Officer*



**Agnes Cisto**  
*Development Coordinator*



**Sara Guastello**  
*Major Gifts Officer*

to make this a reality, we will count on the generous contributions of many hundreds of business, organizations, and individuals. As all of us affiliated with Griffin realize, we are not just a building, but a community of highly skilled and extraordinarily committed caregivers who all play a vital role in ensuring optimal care in a healing environment to those that we serve. This work is supported by generous donors who give willingly in the knowledge that no matter the size of their gift, their support is making a difference in the lives of this and future generations of Valley residents who entrust Griffin with their care.

As the entity through which the community philanthropically supports the hospital, each year, the Development

Fund values the opportunity to showcase the importance of community support to Griffin. Consistent with the hospital's reputation for clinical and service excellence, the Development Fund is committed to the pursuit of excellence in the quality of our services, the efficiency of our fundraising and the sound governance and administration of all gifts received. Please help us continue to meet the challenge of raising the dollars necessary to preserve and enhance Griffin Hospital's ability to deliver exceptional patient care.

Thank you for your continuing support.

*Sincerely,*  
*David E. Garamella, CFRE*



## Philanthropic Highlights 2006

# Philanthropy



*More than 400 guests danced the night away at the 2006 "Autumn Elegance: Shades of the Orient" event.*

During the past year, the Griffin Hospital Development Fund (GHDF) experienced remarkable growth. This growth has been considerable, but not unexpected. Three years ago, we crafted a five-year strategic plan for the Development Fund. Two of the long-range goals that were established called for GHDF to establish a thriving planned giving program and to raise \$2 million annually. The Development Fund has succeeded in reaching those goals in 2006. In an era of rising healthcare costs, however, we must strive to achieve more; the challenge for us is not only to maintain that support, but also to increase it.

Each of the Development Fund's four key fundraising revenue streams - annual appeals, capital campaign,

planned giving and special events - have had a positive and lasting effect on our ability to fund the needs of Griffin Hospital. In total during the past fiscal year, the GHDF secured pledges, gifts in kind, bequests and cash donations totaling \$2,294,261\* from a myriad of donors, including a commitment of \$997,000 made by the estate of the late General Richard Yudkin. As noted in Griffin Health Services Chairman John J. Zaprzalka's

*A number of this year's most significant pledges and gifts were made in support of the hospital's new campaign for an Ambulatory Patient Care Pavilion and Community Cancer Center.*



report, the receipt of this single largest gift ever made to Griffin marked the philanthropic highlight of the

*\* Does not include 50% of gift received in FY'07*

year, and heralded an exciting future for our ongoing fundraising efforts.

A number of this year's most significant pledges and gifts were made in support of the hospital's planned Ambulatory Care Pavilion and Community Cancer Center. Perhaps most notable is the \$535,620 already committed by our Board, Executives, and Management Staff. Our ability to successfully reach our fundraising goal of \$5.5 million is contingent upon the continuing efforts of both the campaign cabinet and the dynamic leadership of our Campaign Chair, Alan Mathog.

Our planned giving and major gifts programs continued to thrive during the past year. Southbury resident and former opera great Richard Barri committed \$68,000



*Drs. Wilfredo Cadelina, Dwayne Livigni, and Ira Rock enjoying the festivities at Autumn Elegance*

# Philanthropy

## Philanthropic Highlights 2006

to establish an unrestricted gift annuity. In addition, a number of major restricted gifts were made to support a variety of projects, including the Valley Parish Nurse Program, the Yale-Griffin Prevention Resource Center, and the Rapid Diagnostic Breast Center.

Special events again provided us with an opportunity to publicly thank our supporters while also having some fun. Under the direction of golf tournament Chair Jim Moylan, the “Griffin Golf Classic” sold out months in advance and raised \$40,000 to help support direct patient services. This year’s Autumn Elegance “Shades of



*On the tee at the 2006 event are (from left) the foursome of David Matbog, Dominic Perno, John Rak, and Bill Cofrances.*

the Orient” gala added spice into a cool autumn night, adding \$60,000 in unrestricted support to our annual fund.

Consistent with the five-year strategic plan we developed three years ago, we continue to expand and diversify our fundraising efforts, last year adding two very special programs. The “Acts of Kindness, Expressions of Gratitude” initiative provides an opportunity for patients or their loved ones to honor their caregivers, and has raised much needed funds in its first year. Working with nursing and physician leadership we developed the framework of this very exciting project. We also updated our “Thoughtful Tributes” program to better enable donors to pay tribute to someone’s life in a meaningful way with a charitable gift in honor or in memory of a loved one.

All of this work is supported by many enthusiastic and dedicated volunteers who give of their time and talents to support the Development Fund. Without their dedication and professionalism, we would be severely restricted in our ability to raise funds and promote the hospital message to the wider community.

### The Griffin Hospital Development Fund FY 2006 at a Glance

Total Giving	\$2,294,261
Annual Giving Un-restricted	\$593,000
Special Events	\$416,423
“Breaking New Ground” Campaign	\$940,000
Planetree Vision Fund	\$38,920
Restricted	\$305,918
Total Gifts Made	3726
Total Donors	2112



## Griffin Hospital's Leadership



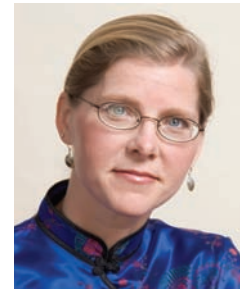
Patrick Charmel  
*President and CEO*



Edward Berns  
*Vice President, Legal Affairs*



Marge Deegan  
*Vice President, Ambulatory Services*



Susan Frampton, Ph.D.  
*President, Planetree*



Todd Liu  
*Assistant to the President and CEO*



Kathleen Martin, *Vice President,  
Patient Safety & Care Improvement*



James Moylan  
*Chief Financial Officer*



William Powanda  
*Vice President, Support Services*



Kenneth V. Schwartz, M.D.,  
*Vice President, Medical Affairs*



Barbara Stumpo,  
*Vice President, Patient Care Services*



Paul Toburen, *Vice President,  
Engineering and Facilities Planning*

# Leadership

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*\*resigned in August, 2006*

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Linda Stochmal  
Cesarina Thompson  
Anastasia Timpko  
William Valentine  
John J. Walsh  
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John Wisniewski  
Jay Young

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Barbara J. Stumpo



#### GRIFFIN HOSPITAL

is a not-for-profit, tax-exempt subsidiary of the Griffin Health Services Corporation. A 160-bed acute care community hospital, Griffin has more than 270 active and courtesy physicians who have admitting privileges. Griffin has received national recognition for creating a facility and approach to patient care that is responsive to the needs of patients. Many healthcare facilities around the world send visitors and incorporate Griffin's concepts into their healthcare models.

#### PLANETREE

is a not-for-profit organization dedicated to personalizing, humanizing and demystifying the healthcare experience for patients and their families. Founded in 1978, the Planetree Network now has more than 120 members dedicated to the patient-centered model of care, which supports and nurtures healing on all levels. Planetree became part of the Griffin corporate family in 1998.

G. H. VENTURES, a for-profit, taxable subsidiary of the Griffin Health Services Corporation, is responsible for development and operation of business ventures that further the mission of Griffin Health Services Corporation and Griffin Hospital.

HEALTHCARE ALLIANCE INSURANCE COMPANY, LTD., a Cayman Islands-based captive insurance company owned jointly by Griffin Health Services Corporation and Milford Health and Medical, Inc., was created to offer professional malpractice and general liability insurance coverage to Griffin Hospital, Milford Hospital, Waterbury Hospital, and members of their respective medical staffs.

#### GRIFFIN HOSPITAL DEVELOPMENT FUND

is a not-for-profit, tax-exempt subsidiary of Griffin Health Services Corporation. The Fund's primary mission is to develop new and additional capital resources through philanthropy. The Fund is also charged with increasing awareness of and support for Griffin Hospital within the community.



## Griffin Hospital

Griffin Health Services Corporation  
130 Division Street, Derby, CT 06418

To learn more about our programs  
and services, call InfoSource at  
(203) 732-7211 or visit our website,  
[www.griffinhealth.org](http://www.griffinhealth.org)



*A Planetree Affiliate*

