



Patient Portal: Quick Guide to the New Layout

Welcome to Our New Patient Portal Layout

We've refreshed the Griffin Hospital Patient Portal to make it easier to navigate and quicker to find what you need. While the design looks different, the information and tools you rely on are still here—just organized more clearly

- Navigation has moved from large tiles across the login page to a menu on the left that stays in place, so important sections are always within reach.
- Your dashboard now provides a clearer snapshot of your care when you log in.
- Information that was previously grouped together has been organized into more focused sections, reducing clicking and making it easier to get where you want to go
- Across the bottom, you'll see tiles showing upcoming appointments, recent test results, and other updates—so important information is easy to notice at a glance.

The screenshot displays the Griffin Hospital Patient Portal interface. At the top, there is a green header with the Griffin Health logo and 'Patient Portal Access'. Below the header, a navigation menu on the left lists various services: Dashboard, Appointments, Billing, Calendar, Documents, Health Record, Medications, Past Visits, Questionnaires, and Results and Reports. The main content area is titled 'Griffin Hospital' and features an 'Announcements' section with a welcome message and contact information. Below the announcements, there are three tiles: 'Appointments' (showing no upcoming appointments), 'Results and Reports' (listing two recent test results), and 'Medications'. At the bottom, there are two more tiles: 'Billing' (showing no outstanding balances) and 'External Links' (providing links to the Griffin Hospital website and a 'Pay My Bill Here' button).

Griffin Hospital

Announcements
Welcome to our New Portal Layout!! - LIVE as of May 5, 2026.

Thank you for using Griffin Hospital's Patient Portal. This secure and confidential service allows you to access portions of your hospital health record online. By using the Patient Portal, you agree to Griffin Hospital's Privacy Policy and the Portal's terms and conditions. Continued use of the Portal after any updates are posted indicates your acceptance of those changes.

Please note that the Patient Portal does not contain your complete medical record. Information is added periodically, so you may see older records appear as "new" when they are uploaded. The Patient Portal also allows you to request a download of your available health record directly through the system.

The Hospital Portal does not contain the Griffin Faculty Practice records, please contact your GFP office directly for access to the physician office practice patient portal.

Griffin Hospital maintains medical records for 10 years. If you need records from before 2018, please contact the Medical Records Department (see contact details below).

The Patient Portal should not be used for urgent or emergency situations. If you are experiencing an emergency, call 911 or go to the nearest emergency room.

We encourage all patients to use the Patient Portal for convenient access to available health information. Please contact the Medical Records Department if you need assistance:

Hours:
Monday-Friday: 7:00 AM – 6:00 PM
Saturday-Sunday: 8:00 AM – 3:30 PM
Phone: 203-732-7390

Appointments [Schedule](#)
You do not have any upcoming appointments on file.

Results and Reports
[Colonoscopy Procedure Note](#) [↗](#)
Date January 30, 2026
[Post-Anesthetic Evaluation](#) [↗](#)
Date January 30, 2026

Medications

Billing
You have no outstanding balances.

External Links
[Griffin Hospital](#)
[Pay My Bill Here](#)

Everything on main Page	Here is what you will find...
Dashboard	Clicking here brings you back to your home landing page with announcements and quick links
Appointments	Upcoming or Pending Appointments Ability to schedule limited outpatient testing
Billing	Currently Griffin does not utilize this section for billing payments, please click on Dashboard, scroll down to quick links "External Links" & select Pay My Bill Here to access the billing portal.
Calendar	Patient Calendar
Documents	Health Summary, Scanned Letters, Scanned Record Reports, Scanned Visit data
Health Record	Allergies, Conditions, Health Maintenance Items & Download your Medical Record request
Medications	A list of your medications
Past Visits	Visit History (you will be able to click into specific visits and see Care Team and other quick links to documents)
Questionnaires	Any Hospital Requested Questionnaires
Results and Reports	Most Commonly Used - Laboratory Results, Patient care testing and care provider reports. You can View all by document name or select down to Results (for example: laboratory results) and or Reports (for example: Operative Report. You can also sort this page by Oldest First A to Z or Z to A for easy location of results or documents you want to review.

Tips and help

The Patient Portal offers secure access to much of your health information, but it may not include your complete medical record and may be updated as new information becomes available. The portal should not be used for urgent or emergency situations. If you are experiencing an emergency, please call 911 or go to the nearest emergency room.

For copies of your full medical record, contact the Medical Records Department:

Monday–Friday: 7 am – 6 pm

Saturday–Sunday: 8 am – 3:30 pm

Phone: 203-732-7390